

PH&PP Strategic Links Matrix

		M&CP Strategic Aims		Corporate Plan 2015-19		
		To advise, educate, influence, regulate and protect all communities for which the department has responsibility.	At all times to seek value for money in the activities we undertake so that the highest possible standards are achieved cost effectively.	To support and promote The City as the world leader in international finance and business services.	To provide modern, efficient and high quality local services within the Square Mile for workers, residents and visitors.	To provide valued services, such as education, employment, culture and leisure, to London and the nation.
N.B. Some PH&PP Key Objectives and Performance Indicators have been abridged in this table.						
PH&PP Key Improvement Objectives 2016-2017	Pollution Team to implement the policies and actions set out in the City of London Air Quality Strategy, 2015–2020.	✓			✓	
	Trading Standards Team to collaborate with relevant partner organisations to tackle economic crime, particularly investment fraud.	✓			✓	
	Public Protection's Commercial Teams to develop their services in line with the changes that followed the SBR.	✓	✓		✓	
	Complete and implement an agreed Action Plan to address measures identified in the Food Standards Agency Audit of December 2015.	✓			✓	
	Continue to implement, and monitor progress on delivery of, measures identified as part of the Service Based Review.		✓		✓	
	Produce a revised Port Health Authority Order.	✓			✓	
	Explore opportunities for increased income generation.		✓		✓	
	Work with the City Surveyor to agree Mission Critical assets at our Port Offices as part of the BRM Asset Verification Process.		✓		✓	
	Provide input to the renewal of the corporate Building repairs and maintenance (BRM) contract.		✓		✓	
	Review our property holdings with City Surveyors Department in accordance with Standing Order 55.		✓		✓	
	Introduce mobile working technology throughout the PH&PP service.	✓	✓		✓	

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PH&PP Key Improvement Objectives 2016-2017	Complete transition of all M&CP business risks on to the Covalent database. Populate the Covalent system with M&CP Top X risks.		✓		✓	
	Implement the priorities outlined in the Departmental Workforce Plan.	✓	✓		✓	
	Senior managers will review and implement all relevant actions in the M&CP liP Business Improvement Plan.	✓			✓	
	Complete the training needs analysis identified for Commercial Teams in line with recent service changes and forthcoming changes in the assessment of food regulators' competency to complete official food controls.	✓			✓	
	Deliver a Leadership Development Programme for current and future managers.		✓		✓	

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PH&PP Operational Performance Indicators 2016-2017	PI 1. Achieve an overall sickness absence level of no more than 6 days per person by 31 March 2017.		✓		✓	
	PI 2. 90% of debts to be settled within 60 days and 100% of debts settled within 120 days.		✓		✓	
	PI 3. Proportion of imported food consignments (Products of Animal Origin – POAO) that satisfy the checking requirements cleared within five days (Non-fish: 95%; Fish: 85%)	✓				✓
	PI 4. Secure a positive improvement in the overall Food Hygiene Ratings Scheme ratings profile compared to the baseline profile at 31 March 2013.	✓			✓	
	PI 5. Less than 1% of missed flights for transit of animals caused by the Heathrow Animal Reception Centre.	✓				✓
	PI 6. 90% justifiable noise complaints investigated result in a satisfactory outcome.	✓			✓	
	PI 7. Trading Standards Team to respond to all victims of investment fraud within 5 working days.	✓			✓	
	PI 8. Complete the annual risk-based cooling towers inspection programme in order to ensure that the risk of Legionnaires' disease is being effectively managed by all those responsible.	✓			✓	